



UNIVERSITY OF South Carolina

AMENDMENT TO SOLICITATION

Amendment No. 1

DATE: November 25, 2019
TO: ALL VENDORS
FROM: Leann DeLoach, Procurement Manager
SOLICITATION: USC-IFB-3557-LD
DESCRIPTION: Provide 24/7/365 Artificially Intelligent Chatbot for the Office of Student Financial Aid & Scholarships

Amendment No. 1 modifies this Invitation for Bids only in the manner and to the extent as stated herein.

Question & Answers

1. Can you let me know if we can have the work developed by our team overseas, or does all work need to be done in the US?
All work must be in the U.S.
2. With regards to mandatory requirement number 6 as per the solicitation: “Must be an established partner with Ellucian.” There are many potential vendor offerings that can provide a successful solution per the requirements of this RFP, and that can work well with Ellucian and any solutions in place with them. In effort to not limit the University from receiving proposals on all viable possible options, would the University consider removing this requirement?
The University of South Carolina will not remove the requirement of being an established partner with Ellucian.

Bidder shall acknowledge receipt of Amendment No. 1 in the space provided below and return it with their bid response. Failure to do so may delay award of contract.

Authorized Signature

Name of Offeror

Date